

PENNSYLVANIA'S CHILDREN'S TRUST FUND

Biennial State Plan

2010 and 2011

Pennsylvania Department of Public Welfare

Office of Child Development and Early Learning

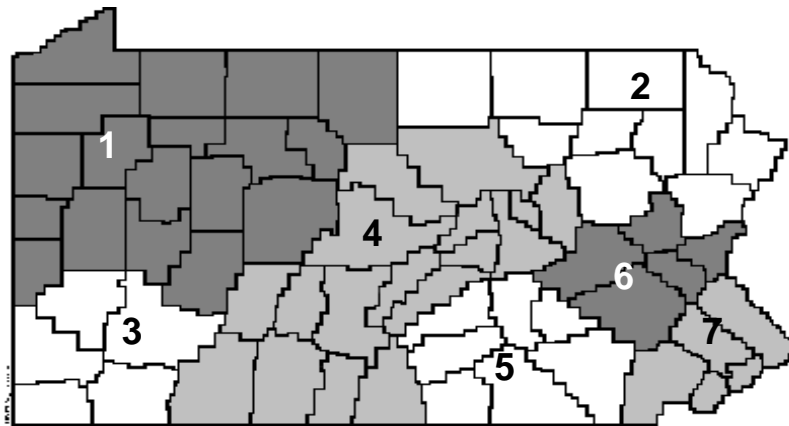


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CHILDREN'S TRUST FUND BOARD MEMBERS

as of January 2010



Dr. Glen Bartlett

Dauphin – Region 5

Representative Phyllis Mundy

Luzerne – Region 2

Representative Louise Bishop

Philadelphia – Region 7

Representative Dennis O'Brien

Philadelphia – Region 7

Frank Cervone, Chair

Philadelphia – Region 7

Linda Rich, Vice-Chair

Montgomery – Region 7

Susan Eckert

Lancaster – Region 5

Walter Smith, Jr., Ph.D.

Allegheny – Region 3

Carole Haas Gravagno

Philadelphia – Region 7

Barbara Spencer

Montgomery – Region 7

Harry Hamilton

Luzerne – Region 2

Senator Kim Ward

Westmoreland – Region 3

Senator Bob Mensch

Parts of Bucks, Lehigh, Montgomery,
and Northampton – Regions 6 & 7

Senator LeAnna Washington

Philadelphia – Region 7

Tanya Williams-Bell

Dauphin – Region 5

CHILDREN'S TRUST FUND MISSION

The purpose of the Children's Trust Fund is to prevent child abuse and neglect in Pennsylvania.

Guiding Principles

We aspire to be a catalyst to influence public policy and to change social attitudes that promote and tolerate violence against children.

We strive to improve the lives of children by initiating prevention programs that strengthen families, build communities, and empower individuals to protect and nurture their children.

We encourage collaboration among public and private agencies, replication of innovative community-based programs, strong leadership, flexibility and diversity.

We recognize our responsibilities as stewards of a public trust, never losing sight of children's urgent need to be free from abuse and neglect.

We are passionately committed to ensuring the safety of children in Pennsylvania.

The Children's Trust Fund Board believes that:

- every child has the right to be safe, nurtured and protected from abuse and neglect;
- every child should be given the opportunity to reach his or her fullest potential by having access to Children's Trust Fund projects;
- every child has the right to grow up in a supportive, stable, permanent family;
- every community should be trusted and supported to make decisions about services most appropriate for its children and families; and
- the Children's Trust Fund Board respects the social, economic, cultural and racial diversity of Pennsylvania's communities.

OVERVIEW

CHILDREN'S TRUST FUND AND BIENNIAL STATE PLAN

Purpose

The purpose of the Children's Trust Fund (CTF) is to create a funding source for community-based service providers in order to prevent child abuse and neglect in Pennsylvania. The CTF operates under the administration of the CTF Board and is supported by the Pennsylvania Department of Public Welfare.

A \$10 surcharge on all applications for marriage licenses and divorce complaints is the major funding source for the CTF. These surcharges are paid into a non-lapsing fund that collects approximately \$1.1 million annually. Private donations, gifts, interest and federal funds also contribute to the CTF. Approximately \$1.3 million in total revenue is collected annually by the CTF.

In 2008, CTF established the nonprofit supporting organization, Friends of the Children's Trust Fund (Friends). The purpose of this organization is to raise additional funds through philanthropy and promote awareness of CTF, while publicizing the program and its mission. The main objective of Friends will be to increase CTF revenues and identify and secure new areas of funding.

The CTF Board

The CTF Board administers and awards grants for community-based programs that focus on the primary prevention of child abuse and neglect.

The powers and duties of the CTF Board include:

- developing a Biennial State Plan;
- providing for the coordination and exchange of information on the establishment and maintenance of programs;

- promulgating regulations with regard to granting trust fund money;
- publicizing programs in order to solicit funding from private sources;
- administering, awarding and monitoring the expenditure of trust fund monies;
- preparing an annual report to the Governor and General Assembly, including recommendations for legislative action and regulatory change; and
- accepting federal funds.

The CTF Board is comprised of three members of the state Senate appointed by the President Pro-Tempore of the Senate, three members of the state House of Representatives appointed by the Speaker of the House, and nine public members appointed by the governor and confirmed by the Senate.

Biennial State Plan

The CTF Act (Act 151 of 1988) requires the CTF Board to develop a Biennial State Plan for the availability and coordination of programs and for the distribution of funds from the trust fund. In developing the plan, the CTF Board is required to review existing programs to assure that an opportunity exists for the establishment of new and innovative prevention-focused programs and the receipt of CTF funds among all geographic areas in the Commonwealth.

The CTF Board is also required by statute to develop a biennial plan to prioritize and implement its directions and actions. In January 2010, the CTF Board participated in a strategic planning session in an effort to identify its goals and actions for 2010 and beyond, which are outlined in this biennial plan.

DEPARTMENT OF PUBLIC WELFARE

The CTF Act (Act 151 of 1988) created the CTF Board within the Department of Public Welfare (DPW). The budgetary, accounting, legal, procurement and other support services for the CTF Board are the responsibility of multiple offices within DPW. Under Act 151, the Secretary of Public Welfare or her designee serves as the Executive Director to the CTF Board. The Deputy Secretary for the Office of Child Development and Early Learning (OCDEL) has served as the Executive Director since 2005 and carries out the duties and responsibilities assigned by the CTF Board.

Staff within OCDEL carry out the following duties and responsibilities in relation to the CTF:

- scheduling and coordinating board meetings and bringing any and all such business pertinent to the CTF to the attention of the board;
- serving as the liaison between the CTF Board and the grantees in day-to-day operations of the CTF;
- reviewing, scoring and making recommendations to the CTF Board on which applications meet the requirements to be awarded a grant;
- administering and maintaining grant contracts and issuing of grant monies that adhere to DPW's rules and regulations on the distribution of grants;
- maintaining records of revenue collected through surcharges, interest, donations and other sources;
- monitoring the expenditures of trust fund money by the grantees through written quarterly expenditure reports;
- monitoring the program performance of the grantees through written quarterly program reports and on-site visits to each program annually;
- ensuring eligibility for securing federal funding; and
- assisting with planning and carrying out the logistical operations of annual CTF-sponsored training opportunities.

CHILDREN'S TRUST FUND GRANTS

The CTF Board issues an annual Request for Application (RFA) for grant applications and allocates its funds to support locally developed prevention initiatives. The intent of these three-year grants is to provide funding for organizations to develop innovative and creative primary prevention-focused programs that address the underlying cause of child abuse and neglect. All programs are developed and implemented with the involvement of the county children and youth agency, early childhood education agencies and a local collaborative board, if applicable.

To assure equitable geographic distribution of funds, the CTF Board funds at least one project in four of the seven CTF regions in the Commonwealth each grant round. Please refer to the CTF Regional Map included in this plan for a listing of counties in each of the seven CTF regions.

Through 2009, a total of \$29,819,001 has been awarded through 19 rounds of grants in which 234 programs were funded. Demand has consistently exceeded the funds available. Historically, CTF has been able to fund only a fraction of the submitted applications.

General Funding Eligibility

Any organization or agency located and operating in Pennsylvania may apply for CTF funding. Early child care programs, Early Intervention, Head Start and Early Head Start programs that are inclusive, in addition to any community-based, family-serving, prevention service provider or community group partnering with early childhood education providers, are encouraged to apply. Applicants may submit only one application per year. No single entity may be the primary recipient of more than one CTF grant at any time. Current CTF grantees may apply for a grant program during the third or final year of their current grant.

Programs must be consistent with the CTF Board's expectation of utilizing innovative and creative community-based child abuse and neglect prevention programs and must be relevant to the community where the program is designed and justified in terms of community needs.

Programs that provide *primary* and *secondary* child abuse and neglect prevention services, as opposed to tertiary prevention services, will be eligible for funding. Research literature strongly suggests that primary prevention is most often the least expensive and most effective means of solving a wide range of social problems, including child abuse and neglect. It is proactive, providing help before crisis begins. Primary and secondary prevention efforts take measures to keep abuse and neglect from occurring for the first time in a family and build on family strengths, as opposed to family deficits.

Primary prevention includes services that promote the general welfare of children and families by *preventing the first occurrence* of child abuse and neglect. Primary prevention services are available to the general public and there is no screening for child abuse risk. Secondary prevention includes services that identify children and families who are in circumstances where there is an increased risk for child abuse and neglect. Although these families are thought to be at greater risk, the provision of assistance is also to *prevent the first occurrence* of child abuse and neglect. Tertiary prevention services are services that provide intervention-based or treatment services and are not eligible for funding, as described in the Ineligible Programs section below.

Guidelines for Projects 2010

Recent research indicates that efforts to reduce child abuse and neglect are most successful when services and supports embody a strength-based, family support approach that builds on assets and protective factors to strengthen families and promote resiliency. Additionally, early care and education programs have the potential to reach large numbers of children and their families on a daily basis, making them an ideal vehicle for helping to strengthen families and build protective factors within families. Registered family child care home providers serve children within the home environment of the provider. This offers a unique opportunity for increasing providers' own awareness of protective factors, their impact on strengthening families and the prevention of child abuse and neglect.

The 2010 Children's Trust Fund Request for Application (RFA) focused on the prevention of child abuse and neglect by supporting services that ultimately strengthen families through the use of five protective factors outlined in the Center for the Study of Social Policy's Strengthening Families™ approach. These factors include:

- Parental resilience – parents maintain a positive attitude and have the ability to cope with, creatively solve, and bounce back from all types of life challenges;
- Social connections – parents have a network of people, agencies, and organizations that provide emotional support and concrete assistance;
- Knowledge of parenting and child development – parents understand what to expect at different stages of child development, effective parenting skills, and way of finding help with specific developmental and behavioral problems;
- Concrete support in times of need – parents have access to formal and informal services and support from social networks in times of family crisis; and
- Social and emotional competence of children – parents work with children to help them learn to interact positively with others, communicate their emotions, and feel good about themselves.

In the 2010 RFA, in order to prevent child abuse and neglect, applicants were required to use evidence- or research-based methods to coach registered family child care home providers who are enrolled in the Keystone STARS program at a STAR 2 or higher in effective strategies to strengthen families and build protective factors that prevent child abuse and neglect.

Home visiting coaches must regularly visit the participating registered family child care providers in their homes and coach and support the providers' work with children and their families. The goal is to enhance adult-child experiences and parent-provider relationships that build strong social-emotional competence in children while strengthening the families' own relationships and resilience.

Additionally, priority was given to applicants that are located in counties that have received fewer than two CTF grants in the past.

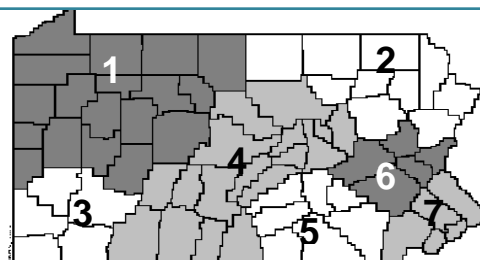
Work Statement Guidelines

The following guidelines identified by the CTF Board were used when reviewing and scoring grant applications:

- Program Design
- Outcomes, Indicators and Evaluation
- Collaborative Relationships and Coordination of Services
- Human Resources and Professional Development
- Program Sustainability

DISTRIBUTION OF FUNDS BY REGION AND COUNTY

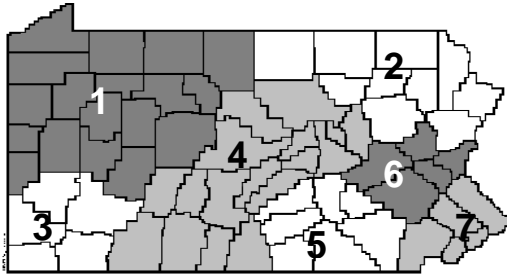
STATE FUNDING TOTAL = \$29,819,001
234 GRANTS AWARDED¹



REGION 1	\$4,986,668	42 Grants	REGION 4	\$4,012,974	34 Grants
Armstrong	\$179,417	1	Bedford	-	-
Beaver	\$297,700	2	Blair	\$496,560	6
Butler	\$422,499	2	Cambria	\$367,921	4
Cameron	-	-	Centre	\$150,000	1
Clarion	\$135,000	1	Clinton	\$355,704	3
Clearfield	\$512,534	4	Columbia	\$237,500	2
Crawford	\$465,497	4	Franklin	\$363,561	3
Elk	\$39,620	1	Fulton	\$285,000	2
Erie	\$765,571	6	Huntingdon	\$300,000	2
Forest	\$179,543.50	1	Juniata	\$148,874	1
Indiana	\$396,806	4	Lycoming	\$84,564	1
Jefferson	\$29,501	1	Mifflin	\$299,730	2
Lawrence	\$517,294	6	Montour	-	-
McKean	\$300,000	2	Northumberland	\$150,000	1
Mercer	\$403,860	4	Snyder	\$120,000	1
Potter	\$150,000	1	Somerset	\$239,000	2
Venango	\$150,000	1	Union	\$414,560	3
Warren	\$41,825.50	1	REGION 5	\$2,205,647	16 Grants
REGION 2	\$1,384,250	14 Grants	Adams	\$150,000	1
Bradford	\$15,522	1	Cumberland	\$366,357	3
Lackawanna	\$450,000	3	Dauphin	\$779,200	5
Luzerne	\$494,070	5	Lancaster	\$300,000	2
Monroe	-	-	Lebanon	-	-
Pike	-	-	Perry	-	-
Sullivan	\$29,000	2	York	\$610,090	5
Susquehanna	-	-	REGION 6	\$1,977,926	16 Grants
Tioga	\$110,658	1	Berks	\$421,234	3
Wayne	-	-	Carbon	\$300,000	2
Wyoming	\$285,000	2	Lehigh	\$963,731	8
REGION 3	\$6,337,741	44 Grants	Northampton	\$210,000	2
Allegheny	\$4,633,538	30	Schuylkill	\$82,961	1
Fayette	\$604,244	5	REGION 7	\$8,913,795	68 Grants
Greene	\$35,000	1	Bucks	\$787,315	7
Washington	\$848,459	6	Chester	\$515,594	4
Westmoreland	\$216,500	2	Delaware	\$211,209	2
			Montgomery	\$1,579,453	13
			Philadelphia	\$5,820,224	42

¹ As of November 1, 2009. Funding equals total amount awarded. Funds are distributed by the county in which the grantee is based, not the counties in which services are rendered.

CURRENT CHILDREN'S TRUST FUND GRANTEES



Round 18

November 2007 – October 2010

Allegheny Intermediate Unit

Community Education Child Abuse Prevention Program
Allegheny County – Region 3

Beginnings, Inc.

Parents As Teachers
Cambria County – Region 4

Caring People Alliance

Southeast Regional Key
Philadelphia – Region 7

Community Action, Inc.

Connect With Me
Jefferson County – Region 1

Erie Homes for Children and Adults, Inc.

Family Engagement
Erie County – Region 1

Family Pathways

Kids First
Butler County – Region 1

Farrell Family Center

Making It Count!
Mercer County – Region 1

HANDS of Wyoming County

Parents As Teachers
Wyoming County – Region 2

Institute for Safe Families

CHANCE
Philadelphia – Region 7

United Way of Bucks County

Protecting Our Children
Bucks County – Region 7

YMCA of Greater Pittsburgh

Children Are People Too
Allegheny County – Region 3

Round 19

November 2008 – October 2011

Albert Einstein Healthcare Network

EMBRACE
Philadelphia – Region 7

Clarion County's Promise

The Happiest Baby
Clarion County – Region 1

Dickinson Mental Health Center

Elk County Cares
Elk County – Region 1

Every Child, Inc.

Reducing Risk of Abuse and Neglect of Infants and Young Children
Allegheny County – Region 3

Fulton County Center for Families

COPE
Fulton County – Region 4

Pottstown School District

PEAK
Montgomery County – Region 7

Round 20

November 2010 – October 2013

Children's Aid Society in Clearfield County

Strengthening Provider Program
Clearfield – Region 1

Columbia County Family Center

Columbia/Montour Family Partnership
Columbia County – Region 4

Dickinson Mental Health Center

Elk County Cares
Elk County – Region 1

HANDS of Wyoming County

Parents As Teachers
Wyoming County – Region 2

United Way of Bucks County

Strong Families, Safe Children
Bucks County – Region 7

CHILDREN'S TRUST FUND GOALS

2010 - 2012

Goal 1: Strengthen Governance and Build Engaged Leadership

- ❖ Strengthen the CTF Board by defining board member roles, participation and attendance; orienting and mentoring new members; and establishing committees comprised of board members to accomplish goals and tasks.
- ❖ Create an Executive Committee to guide the work of the board between meetings.
- ❖ Participate in strategic planning on an annual basis to determine the board's priorities and funding focus for the upcoming year.

Goal 2: Maintain and Enhance Effective Programming

- ❖ Determined the 2011 grants focus to be the provision of comprehensive support services for pregnant and parenting teens and young adults using evidence- and strengths-based approaches.
- ❖ Keep informed and educated on prevention issues and trends to inform program and funding decisions.
- ❖ Engage in research and development activities to determine best practice and evaluate impact.

Goal 3: Increase Community Networking and Visibility

- ❖ Publicize the program and its mission to the general population.
- ❖ Initiate public awareness activities by connecting with public relations and marketing firms, developing media campaigns, and utilizing technology.
- ❖ Explore opportunities for enhanced collaboration with partners in the prevention community at both the state and national levels, including participation in Child Abuse Prevention Month planning and activities.
- ❖ Establish CTF as a key child abuse and neglect prevention resource in the state.

Goal 4: Develop Funds and Resources

Through the Friends of the Children's Trust Fund organization:

- ❖ Develop fundraising activities and events to raise revenue and increase awareness.
- ❖ Collaborate with community organizations.
- ❖ Expand public interest in donating.

CHILDREN'S TRUST FUND ACCOMPLISHMENTS

2008 - 2010

Goal 1: Improve Effectiveness of CTF Board and Programs

- ❖ Continued to hold four board meetings per year to allow the board to communicate and make decisions more effectively. Ad hoc committees met regularly via conference call.
- ❖ Provided updated contact lists for CTF board members and staff and maintained an e-mail distribution list to provide an opportunity for CTF board members and staff to communicate with each other and to receive necessary information regarding news or upcoming events.
- ❖ Maintained a statewide network mailing list for the purpose of disseminating information regarding upcoming CTF grant opportunities and general child abuse and neglect prevention information.
- ❖ Created a CTF website at www.pactf.org, which includes general CTF and grantee information, child abuse and neglect prevention links and resources, current events and Request for Application postings.
- ❖ Developed the 2008-2009 Biennial State Plan, which outlines the board's goals and objectives for 2008, 2009 and beyond.
- ❖ In April 2009, the CTF Board re-elected Frank Cervone as Chair and Linda Rich as Vice-Chair.
- ❖ In 2008, funded 6 new programs at a cost of \$289,616 for the first of three grant years. Continued funding 21 second- and third-year grantees at a cost of \$873,289. Approximately 2,700 children and their families and over 1,900 early care and education providers were served across the state.
- ❖ Due to the economic downturn, grants were not awarded in 2009. Instead, the CTF Board invested a smaller amount of funding into Pennsylvania's Strengthening Families Initiative, implemented through the Office of Child Development and Early Learning. Strengthening Families (SF) goals and activities for 2009 included:
 - Continued the cross-systems SF Leadership Team to guide statewide SF work.
 - Distributed Keystone STARS Best Practice Guides to the early education field, which incorporate the SF Protective Factors framework.

- Provided SF Training of Trainers to 40 PQAS-certified instructors across the state, with each responsible for providing at least two trainings in their regions within the year.
- Developed a comprehensive SF Toolkit used by SF trainers in the field.
- ❖ Provided annual site visits and technical assistance to current CTF grantees through Center for Schools and Communities (CSC) staff. The Board will continue to provide annual site visits and provide technical assistance during visits and on an as-needed basis. The technical assistance provided to grantees primarily focuses on the development of outcomes and objectives, evaluation measures, financial sustainability, community partnership and planning, and program development and enhancement.
- ❖ Continued use of a tool for grantee self-evaluation and assessment of program outcomes. The Outcomes Reporting Form is used by grantees to track measurable program outcomes to assess the overall effectiveness of programs. This form is submitted on a quarterly basis to determine the status in meeting identified program outcomes by each grantee.

Goal 2: Encourage, Pursue and Participate in Partnerships and Collaborations

- ❖ Since May 2006, the CTF Board and OCDEL have been involved in a national learning community focusing on the Strengthening Families Initiative (SFI), a national initiative developed by the Center for the Study of Social Policy, funded by the Doris Duke Charitable Fund, and in large part carried out through state Children's Trust Funds that are members of the National Alliance of Children's Trust and Prevention Funds. SFI assists early care and education practitioners in developing strength-based strategies to build resiliency and protective factors within parents and their young children in an effort to reduce and prevent child abuse and neglect and promote healthy overall development in children.
- ❖ The CTF Board's Request for Application focused on this effort for a third year in 2008.
- ❖ The Strengthening Families Leadership Team convened in 2008 and meets on a quarterly basis each year. The team is comprised of representatives from various child- and family-serving systems and guides the Strengthening Families work within the state. Its current primary focus is to develop and disseminate professional development opportunities on the Strengthening Families philosophy in order to imbed the protective factors framework within the various systems that serve children and families.

- ❖ In 2009, Pennsylvania's Strengthening Families Initiative received a grant from the National Alliance of Children's Trust and Prevention Funds to integrate the Strengthening Families Protective Factors framework into the Keystone STARS system, the state's Quality Rating System for early care and education programs.

Goal 3: Develop Resources in order to expand the CTF Board's ability to provide grants for child abuse and neglect prevention

- ❖ In 2008, the Friends of the Children's Trust Fund was established as a supporting non-profit organization to the CTF Board in order to raise additional funds through philanthropy and promote awareness of CTF, while publicizing the program and its mission. The main objective of Friends will be to increase CTF revenues and indentify and secure new areas of funding.
- ❖ In 2009, the Director of Development for the Friends of the Children's Trust Fund was hired.

Goal 4: Improve Public Relations

- ❖ In 2008 and 2009, the CTF Board participated in planning annual events for April as Child Abuse Prevention Month in partnership with Pennsylvania Family Support Alliance and other organizations.

PENNSYLVANIA CHILD ABUSE AND NEGLECT DATA

2009 Department of Public Welfare Annual Report on Child Abuse

In 2009,
25,342 reports of suspected child and student abuse were received, a decrease of 313 reports since 2008

In 2009,
3,943 reports of suspected child and student abuse were substantiated, 258 fewer than in 2008

In state fiscal year 2008-2009,
Expenditures for child abuse investigations by county child welfare agencies totaled \$38.8 million

History of Abuse Reports in Pennsylvania

Year	Suspected Reports	Substantiated Reports
1990	24,357	7,951
1991	23,861	7,986
1992	25,891	8,419
1993	24,909	7,814
1994	23,722	7,038
1995	24,109	6,891
1996	23,666	6,183
1997	22,688	5,691
1998	22,589	5,392
1999	22,397	5,076
2000	22,809	5,002
2001	23,099	4,784
2002	24,408	5,057
2003	23,602	4,523
2004	23,618	4,628
2005	22,854	4,390
2006	23,181	4,152
2007	24,021	4,162
2008	25,655	4,201
2009	25,342	3,943

Of the 3,943 substantiated reports of abuse in 2009:

- ❖ 43% of children lived with a single parent at the time of abuse
- ❖ 9% involved children who had been abused before
- ❖ 66% involved girls, while 34% involved boys
- ❖ 51% involved sexual abuse; 80% sexually abused children were girls, while 20% sexually abused children were boys
- ❖ 8,157 children were removed from the setting where the alleged or actual abuse occurred, a decrease of six percent from 2008

Injuries by Age Group, 2009:

Type of Injury	Total #	Under 1	Age 1-4	Age 5-9	Age 10-14	Age 15-17	Age 17+
Physical	1,360	271	303	271	297	216	2
Mental	42	0	2	11	17	11	1
Sexual	3,077	1	192	702	1,159	898	125
Neglect	236	59	101	45	19	12	0
Imminent Risk	251	29	97	59	44	22	0
Total Injuries	4,966	360	695	1,088	1,536	1,159	128

Fatalities, 2009:

- ❖ 43 children died from abuse – 7 fewer than in 2008
- ❖ 84% of incidents of abuse or neglect causing death occurred in children under age 5
- ❖ 47% of deaths were attributed to “major trauma” (involving severe injuries such as subdural hematoma, internal injuries, and skull fractures)
- ❖ 12 children died as a result of serious physical neglect with 7 attributed to a lack of supervision
- ❖ Parents were the most frequent perpetrators of child abuse deaths, with mothers accounting for 36% of perpetrators while fathers accounted for 33%

Perpetrators of Abuse, 2009:

- ❖ In 3,943 reports of substantiated abuse, there were a total of 4,541 perpetrators – 90% were reported for the first time, while 10% had abused a child in at least one prior substantiated report
- ❖ 61% had a parental relationship to the child (mother, father, stepparent, paramour of parent)
- ❖ 21% of perpetrators were mothers; 43% were 20-29 years of age
- ❖ 22% of perpetrators were fathers; 39% were 30-39 years of age
- ❖ 12% of perpetrators were babysitters; 20% were over the age of 50

Children Abused in Child Care Settings, 2009:

- ❖ There were 2,295 reports of suspected abuse of children in child care settings, which include family day care homes, child care centers, foster homes, boarding homes for children, juvenile detention centers, residential facilities and institutional facilities
- ❖ A total of 144 (6%) were substantiated
- ❖ Social services were planned and/or provided to alleged victims involved in the investigated reports when appropriate, including counseling services, emergency shelter care, emergency caregivers, parent instruction and education, self-help groups, and multidisciplinary team case review

Mandated Reporters, 2009:

- ❖ Mandated reporters referred 18,888 reports of suspected abuse, 75% of all suspected abuse reports
- ❖ Mandated reporters made up 77% of all substantiated reports, which has continued to be a relatively consistent trend for the past 10 years